

## Certification Information - WA State Medical Marijuana Consultant Certification

All licensed and medically endorsed marijuana retail stores (PDF) are required to have a certified medical marijuana consultant on staff to work with patients and create recognition cards. The certified consultant isn't a medical provider and can do only the following for customers within the store:

Enter patient and designated provider information from the authorization form into the medical marijuana database and create the medical marijuana recognition card.

Assist the patient with selecting products that may help with their qualifying condition.

Describe risks and benefits of methods for using products.

Give advice on ways to properly store products and keep them safe from children and pets.

Show how to properly use products.

Answer questions about the medical marijuana law.

Consultants may not:

provide medical advice.

diagnose any conditions.

recommend changing current treatment(s) in place of marijuana.

open and use actual products when demonstrating how to use.

### Consultant certification requirements

Per medical marijuana laws and rules, to become a certified medical marijuana consultant you must:

Be 21 years of age or older.

Complete a department-approved 20-hour training program and provide proof of completion.

Complete cardiopulmonary resuscitation (CPR) training. Because this isn't required to be covered in the 20-hour training, it can be taken any time prior to applying for certification.

Print out, complete and submit by mail or in-person the Medical Marijuana Consultant Certification application, with all requested documentation, an original signature, date, and fee.

### Update contact information

If you have had a name change or have moved since receiving your consultant certification, we recommend you complete and submit the contact information change form.

### Order copy of certification

If you need a copy of your certification, mail a check or money order for \$10 made payable to the Department of Health. Indicate that you're requesting a duplicate

certification and include your certification number.

If it's within 90 days of your expiration date, you may renew your certification and receive an updated copy.

Renew certification

Consultant certifications expire on your birthday each year. A courtesy renewal notice will be mailed to your address on record. You must keep your address current with us. You may renew online prior to expiration through Secure Access Washington (SAW). If your certification has expired, you will need to either renew by mail or in-person.

Continuing education requirements

Under WAC 246-72-100, continuing education is required every year around the time of renewal. The Department of Health sends certificate holders a courtesy renewal notice which includes the date continuing education is required. It's best to start the renewal process early to avoid an expired consultant certificate. Please see the Medical Marijuana Continuing Education Requirements webpage to learn more.

Questions about your application?

All consultant certification applications, including renewals, are handled by the department's customer service unit. There are three ways to check the status of an application:

The quickest way to check the status of your application at any time is to visit the Provider Credential Search site

Check the department's application status website

Questions regarding licensing and renewals:

Online: Health Systems Quality Assurance Call Center

Phone: 360-236-4700.

Learn more

Frequently asked questions

Approved training programs

How to be approved as a training program

A Patient's Guide to the Medical Marijuana Consultant (PDF)